The Dilemma of Defining Academic Quality

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Quality is a culturally determined value, varying across the parts of a degree profile. Ergo, multiple measures must be assembled.

Defining quality requires clearly articulated outcomes at all levels, up to the degree outcomes.

Defining quality requires dialogue with faculty about how their curricula contribute to the general degree outcomes.

Utah Regents' Policy R 470 The Essential Learning Outcomes are:

- 2.4.1.1. Acquire Intellectual and Practical Skills:
- 2.4.1.2. Gain Knowledge of Human Cultures and the Physical and Natural Worlds:
- 2.4.1.3. Develop Personal and Social Responsibility:
- 2.4.1.4. Demonstrate Integrative Learning

General outcomes must be defined so multiple kinds of assessment can be used to demonstrate success, depending on the assessment culture of the assessors.

Questions for each major:

- 1. Which degree outcomes does your major complete?
 - 2. Which degree outcomes do your graduates not get in their major?

How does the major assess success? (What is the discipline's customary proof of success?)

Ask the same questions of the people who teach general education. Their assessments will show disciplinary cultures at work.

These various assessments can come together to demonstrate quality outcomes – but only if your structure permits it.